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## CardWare™ Installation Instructions

Put the CW-CD into your computer. If the install screen doesn't automatically open,

1. Double click **My Computer**.
2. Double click your CD-ROM drive.
3. Double click **Setup**, an Internet document.
4. Click **Install CardWare™**.
5. Click **Open** or "Run this program from its current location".
6. Follow the on-screen instructions to install CardWare™ on your computer.

If the install program fails to start:

1. Close your browser.
2. Double click **CW\_Install**.
3. Double click **Setup**.
4. Follow the on-screen instructions to install CardWare™ on your computer. When the install program finishes:
5. Close **My Computer**.

If this is the first time you are installing CardWare™ on your computer, CardWare™ is now ready to register. See **Starting CardWare™** below.

If you are updating a previous version of CardWare™:

1. Click **Backup Custom Data** in the install screen or, on your CD, double click **csBackup**. Once Backup Custom Data completes:
2. Click **Restore Custom Data** in the install screen or, on your CD, double click **csRestore**.

Your custom data is now copied into the new version of CardWare™.

## Starting CardWare™

The CardWare™ installation program will install two shortcuts on your computer; one on the desktop and one on the Start button under Programs/HPCSoft. Use either shortcut to start CardWare™. When you start CardWare™, it will inform you that this copy of CardWare™ is not registered and to please register it now. CardWare™ will only work for a limited number of times without registering it. **Please be sure to register with HPC as soon as possible.**

## Registering CardWare™

To register, complete all information on the registration screen and click OK. Your registration information will be displayed along with an Application I.D. number. To complete the registration, you must enter the confirmation number issued by HPC. To obtain the confirmation number, please contact HPC:

**By email:** click on the email button within CardWare™.

The confirmation number will be emailed back to you.

**By fax:** at 847.671.6343, please print the screen with your application I.D. number. The confirmation number will be faxed back to you.

**By phone:** at 847.671.6280, Monday - Friday 8:00am - 4:30pm CST. You must have your application I.D. number available. Once you have your confirmation number, enter it on the second registration screen. Your copy of CardWare™ is now officially registered and ready to use.

If the registration process is interrupted for any reason, you may have to click Clear and restart the registration process at a later time.

NOTE: If you install CardWare™ on a second computer, the registration process will have to be repeated to register CardWare™ on the second computer.

## Technical Support:

CardWare™ license agreement allows you to install this program on up to five computers in your company. If you need help with any aspect of CardWare™, you should first go to the on-screen help in the program. We have provided extensive help information to easily guide you through the program. If you are unable to resolve the problem, contact HPC at:

Tel: 847.671.6280  
Monday – Friday  
8am – 4:30pm (CST)  
or fax: 847.671.6343  
Email: hpc@hpcworld.com

Technical support is free of charge to registered users. When contacting us by phone, it is most helpful to be calling from the computer where you need support. This way we can work with you to solve the problem or demonstrate a particular function of the software.

If you are having any difficulties with the Microsoft Windows® Operating System, refer to your Windows® user manual or contact Microsoft direct.